Effective Leadership for Dementia Care Services

Event Summary	A programme to assist you to develop your leadership qualities to promote and enhance quality dementia care. Suitable for: • Frontline Leaders • Operational Leaders • Supervisors • Team Leaders • Shift Leaders • Registered Managers • Service Managers
Learning Outcomes	At the end of this course, you will be able to: • Describe and analyse some of the main concepts and features of key leadership theories • Reflect on your experiences of leadership and your own approach to leadership • Utilise aspects of leadership theory to evaluate effective leadership approaches for use in practice • Be familiar with and subsequently utilise the Leadership Qualities Framework as a tool to analyse your leadership • Be able to describe and justify quality in the care of people with dementia • Prepare for future change and its management
Timings	
Day 1	
9:00	**Registration**
9:30	**Introductions & Housekeeping**
9:40	**Leadership – defining leadership** **Leadership versus Management** **Theoretical base** • Trait Theory • Behavioural Theories • Situational Theory
11:00	Tea/Coffee Break

11.15	**Leadership (continued)**
12.30	Lunch and optional tour of Design Suite
13.30	**Leadership Qualities Framework** • Personal Qualities – Characteristics, identifying your brand of leadership, self-assessment
14.45	Tea/Coffee Break
15.00	**Working with others – Team work, team roles, motivating others**
16.00	Close
Day 2	
9.30	**Leadership Qualities Framework (continued)** **Managing Services** • Managing people involving people with dementia/families • Risk enablement • Managing resources • Workforce development • Culture
11.00	Coffee
11.15	**Managing Services (continued)**
12.30	Lunch and optional tour of Design Suite
13.30	**Leadership Qualities Framework (continued)** **Improving services** **What does good quality dementia care look like?** **Policy directives** **Doing the right thing in the right way** • Evidence-based practice • Person centredness
14.15	Tea/Coffee break
14.30	**Change theory and management** **Critical evaluation** • What needs to change? • Workplace analysis • Taking things forward **Evaluation**

16.00	Close